

COVER PAGE INFORMATION

Proposal for Parents & Family Association FY 2008
September 26, 2007

Contact: Carla Stoffle

Alternate contact: Bess de Farber

Dean, Libraries and Center for Creative Photography
Manager

UA Libraries' Grants & Revenue

Phone: 621-2101

Phone: 307-2833

Email: stofflec@u.library.arizona.edu

Email: defarberb@u.library.arizona.edu

UA Foundation Acct.: 02 11010.0768

Project Title: Security Cameras for Main Library

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About the UA Libraries and Evidence Supporting Request:

The University of Arizona Libraries comprise the Fine Arts; Science & Engineering; and Special Collections Libraries and the Center for Creative Photography. The Libraries' staff (75 professional FTE, 118 support FTE, and 58 student assistants) is proud of its consistent student-focused approaches and continuous improvement methods. For FY 2007 the gate count visits to libraries totaled 2.3 million, with approximately 1 million for visits to the Main Library.

Thanks to contributions by the Parents & Family Association, as well as other major sponsors and donors, the Libraries continue to receive positive feedback from its many customers. According to the latest *Student Campus Climate Assessment Tracking Study* (April 2006) produced by The Office of the Dean of Students, the Libraries ranked second, behind the Bookstore, as the most used resource/service on campus. The Libraries also ranked first in "greatest student satisfaction" and "greatest improvement." This survey will be administered again in 2011.

Annually, the UA Libraries' staff learn about the needs of students through a standard process that measures the quality of services and products provided through the website, Main Library, Fine Arts Library, Science & Engineering Library and Special Collections facilities. In spring 2007, a survey sample group of 139 undergraduates provided the following top three desires for Libraries' services and products:

According to the latest UA Libraries *Customer Satisfaction Survey* (April 2007) the three top desired services by undergraduates are:

1. Enabling me to find information myself 24 hours a day
2. Modern equipment that lets me easily access needed information
- 3. A comfortable and inviting location**

This proposal clearly aligns with what students want while reinforcing the Libraries' customer-focused mission, revised and adopted in 2007:

"The University of Arizona Libraries and Center for Creative Photography advance the University's mission through the active contributions of knowledgeable staff who choose cost effective methods of acquiring, curating, managing, and connecting customers to information services and resources and providing education in their use.."

Summary:

The University of Arizona Libraries' (UAL) staff appreciates this opportunity to apply for funds that will directly improve customer service to UA's learning community, especially undergraduates. We respectfully request \$9,440 to deter security incidents on the fourth floor of the Main Library through the purchase and installation of security cameras. This proposal specifically addresses the Parents & Family Association's grant guidelines, "to enhance the safety and security features of the UA community."

Project Details:

I. Need to deter security incidents

Up until 2004, the UA Main Library's fourth floor had developed an image of being unsafe for students. Comments to the libraries' staff from students and articles and commentaries in the AZ Daily Wildcat contributed to this image. Through analysis, staff determined that security incidents occur primarily due to a lack of administration offices on the fourth floor that, in turn, results in a lack staff traffic on the fourth floor. However, measures taken by the UA Libraries have caused the number of security incidents to significantly decrease: 1) more frequent staff patrols of the

fourth floor; 2) name tags that identify student employees working on shelving in the stack areas; 3) the Juvenile Collection used by the College of Education and younger-aged patrons was moved to a high-traffic and more visible area on the second floor; and 4) the installation of cameras at the entrance/exits of floors and of the main entrance. There remains a need to provide other methods for deterring security incidents.

Objective: To increase the safety of students using the fourth floor stacks and study areas, UAL staff proposes to purchase and install eight additional security cameras. Currently, cameras record traffic in the elevator lobby areas that capture video of those entering and exiting using either the elevators or the staircase. However, there is a need for camera placement to record activities in the stacks and study areas where the majority of incidents occur, as a deterrent and also as an investigative tool. The chief of the UA Police Department has endorsed the placement of eight cameras, due to the lack of consistent staff presence on the fourth floor. (Please see the attached diagram outlining camera placement.)

Additionally, UAL staff is currently working with the UA General Council's office to determine proper wording for public signage that will notify library users of the camera surveillance system.

Benefits for Students:

- 1) Decrease in security incidents on the fourth floor
- 2) Increase capacity to more successfully investigate incidents
- 3) Reduction of student concerns about perceived unsafe areas of the fourth floor stacks and study areas
- 4) Providing students with what they want, "a comfortable and inviting location" in which to do their work and meet up with friends

Measuring Outcomes Statement:

Based on past statistics, Libraries' staff anticipates that the additional Parents & Family Association's security cameras will lower the reported security incidents over the past year.

The Libraries' staff consistently updates and analyzes trends in use-statistics and student satisfaction for all resources. Decisions to enhance, upgrade, or add new resources are all data-driven which, as reflected previously in this narrative, have directly produced high satisfaction and greatest improvement rankings from UA students. Student satisfaction will also be measured as in years past.

**Parents & Family Association Proposal
 UA Libraries Budget & Request
 Security Cameras for Main Library**

Expense Category	Parents & Family Association Request	Library Funds (Source to be identified if awarded request)
Installation of 8 Color Cameras (WVCW-484S) 16 Video Baluns 1 Video Power Supply with Battery Back up Tie into the last eight open slots on the existing Digital Recorders. Includes wiring, hardware, installation and two year warranty	\$9,443	\$3,147
TOTALS:	\$9,443	\$3,147



University of Arizona
Closed Circuit Television System
Proposal
for

Main Library Additional 4th Floor Cameras Option #1

Date: September 18, 2007
Site Location: University of Arizona
Main Library Bldg #155
Tucson, Arizona
Bid Location: Same

Closed Circuit Television System:

Quantity	Description
8	Color Cameras (WVCW-484S)
16	Video Baluns
1	Video Power Supply

* Installation of an Additional Eight Cameras on the 4th Floor of the Main Library. A Power Supply with Battery Back Up will be added to the 4th Floor to Power these cameras. These cameras will tie into the last eight open slots on the existing Digital Recorders.

Sub Total: \$ 11,955.60
Tax: \$ 633.65
Total: \$ 12,589.25

* Includes wiring, hardware, installation and two (2) year warranty.

Thank You

Eric S. Peloquin

Amer-X Security, Inc.
Eric S. Peloquin
Tucson Area Manager

U of A Purchase Order Required

This proposal expires 60 days from the above date.
All Systems are subject to state and local taxes.



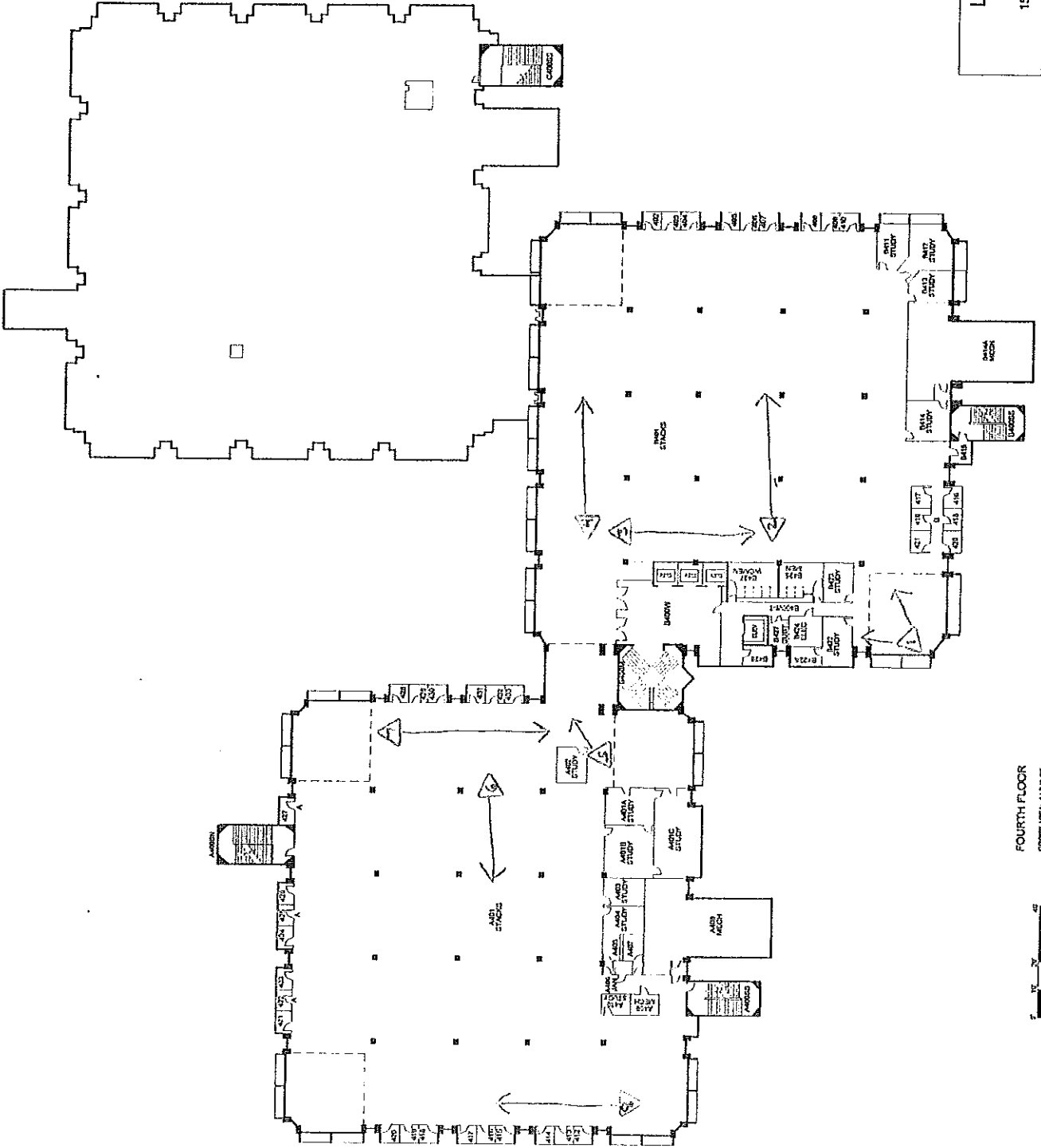
SCALE
1" = 50'

1-23-06

LIBRARY

1510 E University

UNIVERSITY OF ARIZONA
REAL ESTATE ADMINISTRATION



FOURTH FLOOR
CONTRACT NO. 1510-27

